

Limited Lifetime Warranty

FINISH SYSTEMS INTERNATIONAL LLC warrants to the original purchaser that FINISH SYSTEMS INTERNATIONAL Adhesive will maintain its bond for the lifetime of the floor. This warranty applies to the installation of MAGNEWOOD flooring as stated in the Technical Data Sheet for the respective adhesive when used on approved sub floors. FINISH SYSTEMS INTERNATIONAL also warrants the performance of its other products, including primers, sealers, and sub floor preparation products within the limitations stated in each respective Technical Data Sheet. FINISH SYSTEMS INTERNATIONAL products must be used in strict accordance with both the flooring manufacturers and Finish Systems International's written pre-installation and installation instructions, including but not limited to sub floor, moisture and alkali limitations. This warranty applies to the original purchaser of the flooring only and is non-transferable. FINISH SYSTEMS INTERNATIONAL is not responsible for damages to the flooring before, during or after installation. FINISH SYSTEMS INTERNATIONAL offers no express or implied warranties in the event of dissatisfaction or damages resulting from the installation itself, from installation errors, or from improper maintenance.

Note: Failure to utilize proper testing and the recording of that proper testing **prior** to installation will void the warranty.

Exclusions:

The warranty does not cover damage to Finish Systems International products or the installed flooring caused by, but not limited to, the following:

- Hydrostatic pressure
- Excessive vapor emissions
- Uneven and/or unapproved sub floor materials
- Improper substrate preparation
- Improper installation or complaints related to the flooring material.
- Faulty accessories
- Excessive water (damaged water pipes, sinks, icemakers, faulty plumbing, flooding, etc.)

FINISH SYSTEMS INTERNATIONAL reserves the right to inspect each claim. All claims repaired and/or replaced without prior written or verbal authorization will void the warranty. In the event of an adhesive failure, FINISH SYSTEMS INTERNATIONAL will repair or replace, at its sole and absolute discretion, that section of the floor that has failed. If the floor fails after one repair or replacement, FINISH SYSTEMS INTERNATIONAL will assume such failure is caused by job site conditions and FINISH SYSTEMS INTERNATIONAL will no longer be responsible for the adhesion failure or job site condition.

Note: Failure to follow these instructions will void the warranty. Please see all Technical Data Sheets associated with products to be used before installation. Current Technical Data Sheets can be found on FINISH SYSTEMS INTERNATIONAL'S web site at www.finishsystemsint.com.

Alkalinity:

Alkalinity can cause damage to certain types of flooring and in some cases may cause adhesion failure in some manufacturer's adhesives.

Moisture Related Warranties:

Some FINISH SYSTEMS INTERNATIONAL products carry a moisture related warranty but have specific limitations. If parameters are deemed to be in excess of the product's limitations, FINISH SYSTEMS INTERNATIONAL will not be responsible for failure or floor performance in such cases. Please refer to product specific Technical Data Sheet for

parameters. All pre-installation tests must be adhered to in accordance with FINISH SYSTEMS INTERNATIONAL'S, the flooring manufacturer's, and NWFA's, and other applicable guidelines.

Note: Failure to utilize proper testing and the recording of that proper testing **prior** to installation will void the warranty.

This warranty is limited to one repair or replacement and in all cases is the sole remedy and obligation offered. No other written warranties expressed or implied shall be considered. Incidental and/or consequential damages are excluded under this warranty. This warranty supersedes any previous warranties.

PURCHASER ACKNOWLEDGES THAT HE OR SHE HAS READ THE WARRANTY AND DISCLAIMER ASSOCIATED WITH THE WARRANTY.

Warranty Disclaimers

THE WARRANTIES IN THIS DOCUMENT MADE BY FINISH SYSTEMS INTERNATIONAL LLC., WITH RESPECT TO ITS PRODUCTS, ARE THE ONLY WARRANTIES OF FINISH SYSTEMS INTERNATIONAL LLC., FINISH SYSTEMS INTERNATIONAL LLC., MAKES NO OTHER WARRANTY OF ANY KIND, EXPRESSED OR IMPLIED. ALL OTHER WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANT ABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED BY FINISH SYSTEMS INTERNATIONAL LLC., AND EXCLUDED FROM THIS WARRANTY.

THE PURCHASER AND FINISH SYSTEMS INTERNATIONAL LLC., EXPRESSLY AGREE THAT THE SOLE REMEDY FOR BREACH OF THE WARRANTY SHALL BE REPLACEMENT, REPAIR OR REFUND OF THE DEFECTIVE PRODUCT AREA(S). (THIS COULD INCLUDE ALL LABOR, SUNDRIES TRIM AND JOB SITE TRIPS ASSOCIATED WITH JOB AT FINISH SYSTEMS INTERNATIONAL LLC'S., SOLE AND ABSOLUTE DISCRETION).

FINISH SYSTEMS INTERNATIONAL LLC., MAKES NO OTHER REPRESENTATION OR WARRANTY OF ANYKIND AND NO REPRESENTATIVE, EMPLOYEE, DISTRIBUTOR REPRESENTATIVE OR DEALER OF FINISH SYSTEMS INTERNATIONAL LLC., HAS AUTHORITY TO MAKE OR IMPLY ANY SUCH REPRESENTATION, PROMISE OR AGREEMENT, WHICH IN ANY WAY VARIES FROM THE TERMS OF THIS WARRANTY. FINISH SYSTEMS INTERNATIONAL LLC., ASSUMES NO RESPONSIBILITY FOR LOSS OF USE OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL LOSS,COSTS, EXPENSES OR DAMAGES INCURRED BY THE PURCHASER OR ANY OTHER PERSON.

SOME STATES DO NOT ALLOW FOR THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES OR INCIDENTAL OR CONSEQUENTIAL DAMAGES. THEREFORE, THE EXCLUSION OR LIMITATION CONTAINED HEREIN MAY NOT APPLY IN THE PURCHASER'S STATE. THE WARRANTIES OF FINISH SYSTEMS INTERNATIONAL LLC.,GIVES THE PURCHASER SPECIFIC LEGAL RIGHTS, AND THE PURCHASER MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.